



Hard Floor Care Certification Test Key

1. **SDS stands for Safety Data Sheet.**
 - ☒ True
 - ☐ False
2. **You should always dust mop floors before beginning advanced floor care procedures.**
 - ☒ True
 - ☐ False
3. **It is not necessary to put wet floor signs at each entrance when damp mopping a floor.**
 - ☐ True
 - ☒ False
4. **When damp mopping with a microfiber system, select a blue or green mop pad for all purpose cleaning.**
 - ☒ True
 - ☐ False
5. **You should always damp mop the floor before spraybuffing on using a mop restorer that gets polished after.**
 - ☒ True
 - ☐ False
6. **Before starting high speed burnishing applications, make sure the floor is:**
 - ☐ Wet with neutral cleaner
 - ☒ Clean & Completely dry
 - ☐ Free of all floor finish
7. **Spray buff applications require a 175 rpm single disk machine and a red or white pad.**

- ☒ True
- ☐ False

8. When spray buffing floors, you should proceed through areas in 3' by 3' sections.

- ☒ True
- ☐ False

9. When working with floor finish restorer, start mopping at the furthest corner from the entrance and work your way out.

- ☒ True
- ☐ False

10. You can use a low speed floor machine or autoscrubber with appropriate pad when top scrubbing a floor.

- ☒ True
- ☐ False

11. It is necessary for floor finish to completely dry before applying the next coat.

- ☒ True
- ☐ False

12. It is not necessary to wear personal protective equipment when you are stripping the floor.

- ☐ True
- ☒ False

13. Baseboard stripper should be applied to what areas of your workspace?

- ☐ Baseboards
- ☐ 3 inches of the floors edge next to the baseboard
- ☒ All of the above

14. Floor stripper solution should be applied sparingly to floors in order to save money.

- ☐ True
- ☒ False

15. When stripping a floor, you should allow the stripping solution to sit on the

floor for 5 to 10 minutes before scrubbing.

- ☒ True
- ☐ False

16. Choose the machine you would NOT use to pick up dirty solution after stripping a floor.

- ☐ Wet/Dry Vacuum
- ☐ Autoscrubber
- ☒ High Speed Burnish Machine

17. After stripping a floor, it is not necessary to rinse with water or a neutralizer solution.

- ☐ True
- ☒ False

18. When applying finish, you should use the following pattern.

- ☐ Start at the door and work your way through the room in a back and forth motion.
- ☒ Start at the furthest corner from the door and fill in small areas with a figure eight motion.
- ☐ Either pattern above is fine.

19. You should apply multiple coats of floor finish to the floor before applying floor seal.

- ☐ True
- ☒ False

20. After you finish your hard floor task, you should clean your equipment and store it in its proper place.

- ☒ True
- ☐ False